



PRIVACY STATEMENT

Privacy Policy and Cookies

Who We Are

Metals South West Ltd is a company registered in England and Wales. (Referred to as Metals South West, "We", "Us" or "Ourselves" in this policy)

Privacy Policy

In line with the new GDPR Regulations of 2018 we are required to notify you of the following information which has been amended to reflect the changes.

Maintaining the security of your data is our priority and we are committed to respecting your privacy at all times so as to maintain the trust and confidence of our visitors.

We do not pass on any personal nor company details (including name, address, phone number, fax number and email address) provided to ourselves in person at our premises, your own premises or through this website, by access through a computer or mobile device, for the purpose of selling, renting or trading email lists with any other companies, businesses or persons for marketing or sales purposes.

We may from time to time send you mailing 'type' emails from "Ourselves" by use of MailChimp whose own Privacy Policy can be read on their website. The email will always contain an 'Unsubscribe' link at the bottom of the email where you can remove yourself easily from the list any time of the day or night. The email address we will send information to will only be that of which you supplied to ourselves either in person or through this website.

How We Use Your Data

Where applicable we will use your details provided to supply you with any information you have requested or to fulfil your order from payment through Credit/Debit Card (we do not store your card details after use for the order you have authorised us to process), Bacs or Paypal through to delivery with various courier services applicable to your order size and weight.

The only time we may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

If you are a Credit Account holder we will have written out or emailed you with the details of which we hold in relation to your account. If you would like an additional copy of this letter please email naomi@metalsw.co.uk whom will send you a copy.

Cookies

When visiting our website www.metalsw.co.uk we use the third party service of Google Analytics to collect standard internet log information and the details of the visitors behaviour patterns which is based on data received such as the number of visitors to various pages of the website.

The data received does not identify anyone directly or indirectly and we do not allow Google to access or make any attempt to access and find the identities of those visiting our website.

We operate an Implied Consent policy which means we assume you are happy with this Cookie usage. If you are not happy with this then you should either not use our website or delete cookies after visiting our website. For detailed guidance on how to delete cookies we recommend you visiting <http://www.aboutcookies.org>

Access To Your Personal Information

You are entitled to view, amend, or delete the personal information that we hold. Email your request to Naomi@metalsw.co.uk where we will send all the details we hold on you. You can request at any point to have all or some of your data held by ourselves either amended or removed entirely.

AGE OF CONSENT

By using this site, you represent that you are at least the age of 18 or you have given your consent to allow any of your minor dependents to use this site.

THIRD-PARTY SERVICES

Once you leave our website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

Links

When you click on links on our website, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.